



620 Skyline Drive – Jackson, Tennessee 38301 731-541-5000 www.wth.org

September 16, 2024

RE: Patient Financial Assistance Services

West Tennessee Healthcare, as a part of its mission and commitment to the communities it serves, offers financial assistance to patients who qualify for medically necessary and non-elective services. Uninsured patients of the urgent care, specialty, and family practices of the West Tennessee Medical Group and West Tennessee Medical Associates will receive a 50% discount of gross charges. Uninsured patients at Camden General Hospital, Milan General Hospital, Bolivar General Hospital, Jackson-Madison County General Hospital, West Tennessee Healthcare Henry County, West Tennessee Healthcare North Hospital, West Tennessee Healthcare Dyersburg Hospital, West Tennessee Healthcare Volunteer Hospital, and LIFT Therapy patients will receive a 70% discount of gross charges.

Additionally, patients may qualify for discounts of 40%, 60%, or 100% of all medically necessary charges. Qualification is determined by financial information provided by the patient. Patients eligible for assistance will not be charged more than amounts generally billed.

Applications of the Financial Assistance program and the Financial Assistance Policy can be obtained, free of charge, online at www.wth.org, by phone request to Patient Financial Assistance Services at (731) 541-5000, or in person or paper copies by mail request to Patient Financial Assistance Services at Jackson-Madison Co. General Hospital, 620 Skyline Dr. Jackson, TN 38301, or at any location of the above mentioned hospitals.

If assistance is needed in completing the application, or to submit applications with proof of income, please contact Patient Financial Assistance Services by phone at (731) 541-5000 or in person at Jackson-Madison Co. General Hospital, 620 Skyline Dr. Jackson, TN 38301.

Translations into Spanish for this summary, the Financial Assistance policy and application are available upon request from Patient Financial Assistance Services by phone at (731) 541-5000, online at www.wth.org, or at any location of the above mentioned hospitals.